

# Library Development Services to Libraries 1999-2001

As the corporate library for Washington State government, we deliver information services to the legislature and state government. As a leader in information policy, we partner with libraries and other entities to provide ready and equitable public access to information.

# Legislative District #3: Direct Services to Local Libraries

#### Libraries in this District include school libraries and:

- Eastern Washington State Historical Society Library
- Educational Service District 101
- Empire Health Services Library
- Gonzaga University Library and Law Library
- Spokane Community College

- Spokane County Law Library
- Spokane Falls Community College
- Spokane Public Library
- Diocese of Spokane
- Sacred Heart Medical Center
- Spokane-Review Newspaper

Libraries in this District have received \$244,186 as a result of Washington State Library services and programs during the past three years:

# Grants to Individual Libraries or Library Systems (\$112,191)

- \$103,523 in Digital Image Collections, and Technology Enhancements- Gonzaga University, Eastern Washington State Historical Society
- \$6,999 in Continuing Education Opportunities Spokane Community College, Spokane Falls Community College, Educational Service District 101, Spokane County Law Library
- \$2,635 in Training Opportunities Spokane Public Library

# Online Periodical Databases Access Subsidies (subsidy is matched by the local library) (\$61,130)

- \$1,700 Empire Health Services
- \$8,190 Gonzaga University Library
- \$12,525 Spokane Community College
- \$15,555 Spokane Falls Community College
- \$23,160 Spokane Public Library
- Non-profit schools also received subsidies through their local Educational Service District

# Federal Telecommunications and Internet Discounts (E-rate)

• \$70,865 Spokane Public Library

# Training Provided by or Coordinated by the Washington State Library

70 individuals trained in: working with pre-school children, cultural diversity, information literacy, customer service, using electronic search engines, electronic and virtual reference services, digital imaging techniques and software, future of libraries, and effective trusteeship.

# **Advancing Library Services Statewide**

The Washington State Library (WSL) is the only agency in Washington that is specifically designated to assist libraries and to ensure that residents of the entire state have access to library and information services. State Library staff members work in partnership with statewide advisory committees to plan and implement programs, provide training, grants, and consulting services aimed at the development, improvement, and enhancement of all public and non-profit libraries in the state.

# 1999-2001 Federal Grant-Supported Statewide Projects, Programs and Services

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•	Consulting services to Washington libraries	\$2,310,385
•	Training for Washington library employees	\$1,743,223
•	Helping Washington libraries to offer electronic library services	\$395,644
•	Educating the public's ability to locate, use and evaluate information	\$1,476,199
•	Providing library services to the blind and institutionalized	\$204,000
•	Subsiding all types of libraries in acquiring access to an online database	\$1,500,000
•	Awarding connectivity and technology enhancement grants	\$1,758,353
•	Providing training and materials for community partnerships for at risk children	\$425,000

### **General Consulting**

WSL staff provides in-depth research and advice for libraries and government in areas such as: legal and governance issues, development of policies and services, relationships between boards and government officials, board responsibilities and interrelationships, setting up library districts, and other service issues. WSL employees develop, conduct, and facilitate continuing education retreats for library staff and boards of trustees. WSL staff facilitated a group purchase access to online databases, saving libraries approximately 8.3 million (January 2001-June 2002).

# **Information Technology (IT) Consulting**

WSL provides specialized IT consulting services for libraries throughout the state. Areas of expertise include network infrastructure, computing hardware and software, and the federal E-rate/CIPA program qualifying libraries for both E-rate discounts and LSTA grants. The Library's IT consultants have taken a leadership role in connecting public libraries to the statewide K-20 network, a high-speed data and video network now serving educational institutions throughout the State. WSL is also working with the Bill and Melinda Gates Foundation to bring computer hardware, software, and training to many Washington public libraries.

# **Interlibrary Loan**

During 1999-2001, the Washington State Library provided the following materials to Washington libraries: 20,013 books and microfilm, 20,799 photocopies of journal articles.